



Professional Corporation
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MVVH@ptpbroadband.com

Feline Boarding Agreement – Cat Condos

ARRIVAL DATE:
DEPARTURE DATE:

Client Name:	Patient Name:
Species:	Sex:
Breed:	Colour:
Telephone:	Weight:

Address: _____

Bus Phone: _____ Cell _____

E-mail address: _____

Phone Number when away: _____

Vaccination Policy

To prevent the spread of disease while your pet is in our care, cats must be current on **Rabies and FVRCP** vaccinations. It is the responsibility of the client to provide proof of vaccination history for each pet boarding in the form of a vaccination certificate signed by the veterinarian who administered the vaccination. Pets whose vaccinations are not up to date must be vaccinated by a veterinarian prior to admittance and at the owner's expense or they will not be allowed to board.

Regular Client of MVVH: _____ Vaccines Reviewed: _____

Non-Client: _____ Vaccine Certificate Provided: _____

Parasite Control

All cats must be on a veterinarian prescribed flea preventative medication (such as **Advantage, Revolution, Program**) prior to admittance to the boarding facility. If this is not the case, a tube of **Advantage** will be applied to the pet, appropriate to the pet's weight, and **will be charged to the client's account**. This must be applied on a monthly basis as required during the pet's stay. Proof of flea prevention may be required in the form of a medical record or receipt from the prescribing veterinarian. Any pet that is found to have fleas or flea diet present on their coat during boarding will have Advantage applied, the cost which being charged to the owner's account.

Medical Illness Policy

One advantage of boarding your pet(s) at a veterinary hospital is that medical attention is readily available should the need arise. Should your pet become ill or is injured we will call the emergency numbers regarding your pet's symptoms, treatment options and an estimate of additional costs. However, if the owner or their authorized agent cannot be reached, please indicate your wishes below, should your animal require treatment to relieve immediate discomfort or resolve an important medical condition. If it will be difficult to reach you during your pet's stay at MVVH, please provide us with the names and phone numbers of persons authorized to act as your agent during your pet's stay.

*****Please perform whatever services the doctor deems necessary for the best care of my pet until I or my authorized agent can be reached. I authorize up to the following amount:**

\$300.00 _____ \$500.00 _____ \$1000.00 _____ Unlimited _____

OR

DO NOT administer any medical treatment until specific authorization is given by the owner or authorized agent. (initials) _____

*****I hereby authorize the following person(s) to act as my agent(s) should the need for medical care arise during my pet's stay at MVVH and I am unable to be reached. I understand that I shall be fully responsible for any medical care authorized by either myself or any authorized agent. (initials) _____**

Name: _____ Phone: _____

Name: _____ Phone: _____

Permission for Transport

Since MVVH is not staffed with a veterinarian 24 hours a day, afterhours emergencies are routinely handled by Huronia Veterinary Emergency Clinic, a fully staffed afterhours clinic which handle emergencies out of regular office hours. Kennel staff will attend to your pet on a daily basis so that they are fed, litterbox changed, medicine given if needed and fresh linen provided daily. There is a period of time that the hospital is unattended over the evening. During this time, the hospital is locked and an alarm system activated. In the rare event that a kennel staff member detects that a pet who is boarding at MVVH is severely ill, all effort will be made to contact a MVVH veterinarian out of hours. In the extremely rare event that a MVVH veterinarian can not be contacted and the pet is deemed to be in extreme danger, the above wishes regarding contact numbers and spending limits will be reviewed, and if deemed appropriate, the pet will be transported to Huronia Veterinary Emergency Clinic for assessment. The owner will be held responsible for the cost of transporting the pet to and from the emergency hospital along with the cost of medical treatment.

*****I authorize the transportation of my pet to Huronia Veterinary Emergency Clinic in the rare event that a MVVH veterinarian can not be contacted first and that my pet is deemed to be in extreme medical danger. I understand the cost of transportation and treatment will be charged to my account. (initials) _____**

*****General Information (to be filled out by Owner)**

Has your cat ever exhibited aggressive behaviour with: People _____ Othe Cats _____

If yes, please explain: _____

Is there anything in particular that fightens your cat? _____

Has your cat ever had a bath? _____ If yes, how did he/she react? _____

Please share any additional information that may be helpful to our staff in providing the best possible care and enjoyable stay for your pet while at MVVH:

Medical Information

Oral and topical medications will be administered at no additional cost to our boarders at MVVH. Pets requiring insulin injections will be charged an additional \$4.00 per day. Please list below any medication(s) that your pet will require during his/her stay.

Name of Medication	Reason for Use	Frequency
_____	_____	_____
_____	_____	_____
_____	_____	_____

Special instructions for administering medication? _____

Has your cat ever had a seizure? _____ If yes, last seizure date: _____

Has your cat been ill in the last 30 days? _____

Any medical/Health concerns? _____

Medical or Other Procedures to be performed while your pet is boarding: Check any that apply

(an appropriate charge will be applied to client's account)

Physical Examination by Veterinarian _____

Microchip Implant _____

Vaccination _____

Nail Trim _____

Routine or Senior Wellness Profile (blood screen and urinalysis) _____

Routine Fecal Check _____

Urinalysis _____

Other: _____

Feeding Instructions

MVVH will provide your pet with food during his/her stay. We feed high-quality Medi-Cal products. Some cats can be very finicky and may prefer their regular diet, which you may provide if you wish.

Name of diet Provided: _____ Quantity/day _____ Frequency _____

Wet _____ Dry _____ Mix _____

Any Food Restrictions? _____

Is it OK to give your cat treats? Yes No

Disclaimers and Additional Provisions

- (1) Standard precautions will be used against injury, escape, or death of this pet. MVVH and staff will not be held responsible for illnesses or injuries that occur, provided standard care and precautions have been followed as determined at the sole discretion of MVVH.
- (2) Owner understands and agrees that the Owner is solely responsible for any harm caused by the Owner's pet(s) while attending MVVH. Owner further understands and agrees that in admitting Owner's pet to MVVH all health and behaviour problems have been fully disclosed to the best of Owner's knowledge. A \$10.00/ per day handling charge will be assessed for any aggressive pets.
- (3) MVVH reserves the right to refuse to accept a pet if at Check-in he/she appears to us, in our sole discretion, that such a pet is sick or that its behaviour could jeopardize the health or safety of other pets or our staff.
- (4) MVVH reserves the right to not allow any pet from boarding in the facility if the pet has displayed aggressive behaviour toward staff or other boarders, is excessively difficult to handle, disrupts other boarders or shows any unacceptable behaviour.
- (5) Owner fully understands that any health, behaviour or injury problems that develop during their pet's stay at MVVH will be handled and treated as deemed appropriate by the employees of MVVH and Owner agrees to assume full financial responsibility for any and all expenses arising from or relating thereto, subject to the stipulations set forth in the Medical/Illness Policy above. In no event shall MVVH be liable for illnesses that arise during Owner's pet's stay or after Owner's pet has left the facility.

- (6) Owner agrees and understands that there are inherent risks of illnesses or injury when boarding your pet at MVVH. Cats may be especially prone to stress as the result of a change in their environment which can lead to susceptibility of stress-related illnesses which include, but are not limited to upper respiratory infections, gastrointestinal disorders and feline cystitis. Pets that are positive for FIV and/or Feleuk may be especially prone to disorders related to stress and change in environment.
- (7) Owner understands and agrees to the charges for boarding at MVVH. Prices are based similar as to how a hotel would charge, therefore we charge per night's stay. Check-out times are based on our hospital's regular operating hours and as a security measure we will not be offering check-in or check-out times after 12pm on Saturdays, during Sundays or during Statutory Holidays. During these times, kennel staff will be dealing 100% of their time with boarders, and no office or administrative staff will be present to deal with settling accounts and performing discharges. **Check-In times:** between 8:30am and 5:30 pm Monday to Friday and before 11:30 on Saturday. Check-Out: Before 12noon on the scheduled day of departure. If the desired day of check-out lands on a day that MVVH is not regularly open, the check-out time will be before 12 noon the next day that we are normally in. Standard boarding charges will apply.
- (8) If pet is not checked out before 12 noon on the scheduled day of departure, Owner will be charged and is responsible for paying 50% of the boarding fee normally charged for the day. If the pet is not picked up by the end of the normal office hours for the day, the Owner will be charged another full day boarding fee. If the next day lands after 12noon on a Saturday, on a Sunday, or on a Statutory Holiday, additional charges will apply until pet can be discharged on the next regular day we are in the office since pets will not be discharged during these days.
- (9) In the event that the pet(s) referred to above is not claimed by the person giving this consent or authorized agent within 10 days from the end of the set boarding discharge date, the pet shall be deemed abandoned, and the hospital shall be entitled to transfer the pet to an animal shelter or third party owner. The hospital waives its lien rights under the Repair and Storage Liens Act.
- (10) All charges incurred by the Owner under this agreement shall be due and payable in full upon pick-up of the pet. Owner agrees that the pet shall not leave MVVH until such time as all charges incurred by the Owner have been paid in full to MVVH.

Cancellation Policy: MVVH has a 24hour cancellation policy for cat condo boarding during regular times and a 7 day cancellation policy for boarding on all holidays recognized by the Canadian Postal Service. If you do not cancel your reservation in accordance to our cancellation policy, you will be charged 1 day boarding fee. A credit card (Visa or Master Card accepted) is required to book the reservation. Please understand that space can be in high demand, especially during holiday times, and that we strictly follow our cancellation policy. The cancellation fee will be charged to your credit card on file.

I have read, understand and agree to all provisions of the above agreement. I fully intend to pick up my pet on the above specified date. If circumstances change I will notify MVVH of the new pick up date and assume responsibility for any additional charges incurred. MVVH will not be held responsible for lost personal items during my pet's stay.

Date: _____ SIGNATURE(Owner/Agent for Pet): _____